



Transplant House *of* Cleveland

# *Impact Report 2022*

*presented to*

*Transplant House of Cleveland Donors & Partners*



## *In gratitude* TO OUR FINANCIAL DONORS

At Transplant House, we witness the need for healthcare hospitality housing daily- the low-cost overnight accommodations and many comforts of home for those who endure the upheaval of supporting a loved one through a serious medical situation. Our organ transplant families face the challenge of a lifetime, but we won't make them do it alone.

### **Why is this such good and rewarding work?**

For one, we see the impact of the gifts that YOU, our donors, have made, every single day - a very difficult path is made easier, families find order in the mess of their changing plans and prognoses, our guests feel safe in revealing feelings that had previously blocked their progress, patients and caregivers master their hurdles and find solutions.

### **We see successful transplant journeys.**

Success is seen in many forms: healthy coping by all members of the family, families remaining financially solvent, families navigating the medical system, patients and caregivers understanding what is happening, all finding joy through genuine human connection, and often, a complete organ or bone marrow transplant and restored life.

### **You make this success possible for people you don't even know.**

This report aims to introduce you to some of them, share some of the service we've provided, and point out the success we have seen. We hope you enjoy what we've compiled here and feel our gratitude and our awe over what has been made possible. You have "paid it forward" for 267 distinct families in the last year.

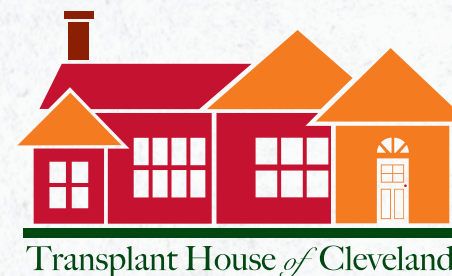
Gratefully,

*Elaine*

**Elaine Turley**  
Executive Director

*Art*

**Art Thomson**  
President



## *Our Mission*

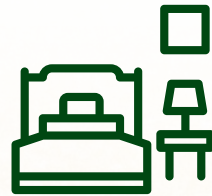
Transplant House of Cleveland provides affordable, temporary housing and a welcoming, supportive community to organ transplant patients and their families.

# 2022 OVERALL HOUSING STATISTICS



267

FAMILIES  
SERVED



8,206

NIGHTS OF  
HOUSING PROVIDED



24

NIGHTS OF  
AVERAGE STAY



90%

OCCUPANCY  
LEVEL



358

TOTAL NUMBER  
OF STAYS



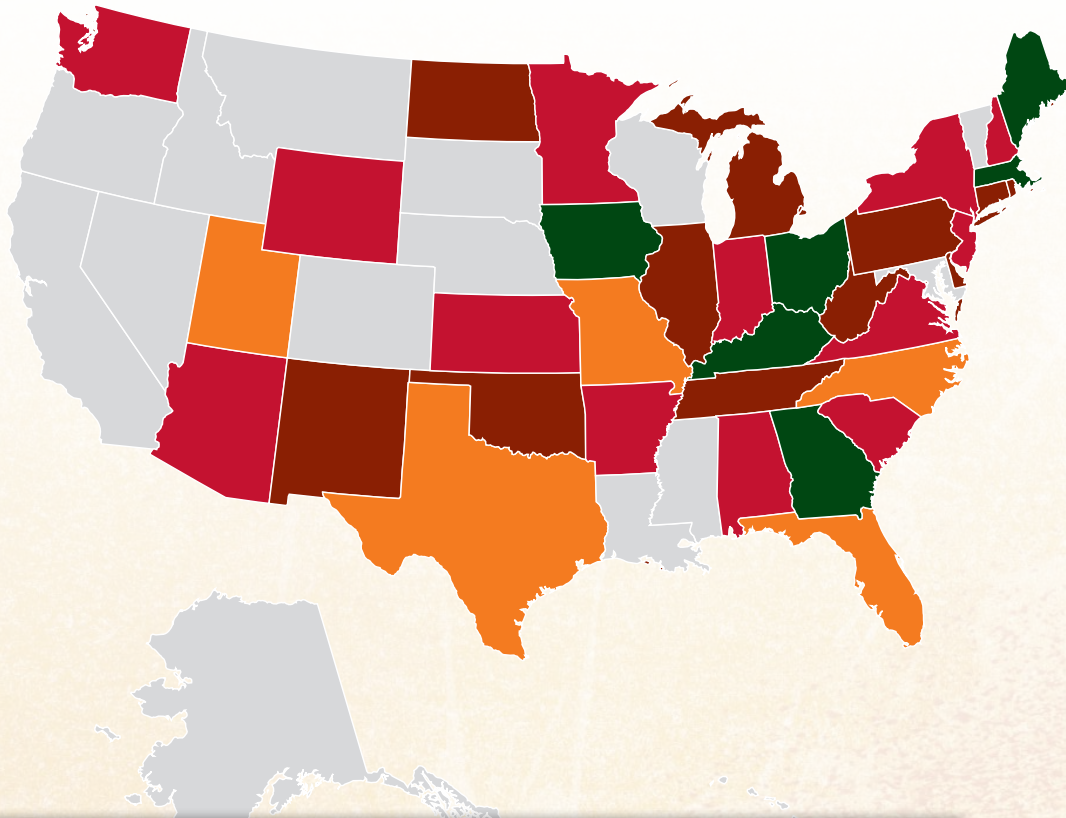
351

NUMBER OF STAYS TURNED  
AWAY (NO VACANCY)\*

\*In 2022, we turned away as many as we served due to no vacancy or potential guests self-selecting out over concerns such as navigating our stairs. Growth in capacity and greater accessibility on our campus are top priorities as the need for our services grows.

*A Supportive Community for Transplant Patients and their Families*

# 2022 NUMBER OF FAMILIES BY STATE



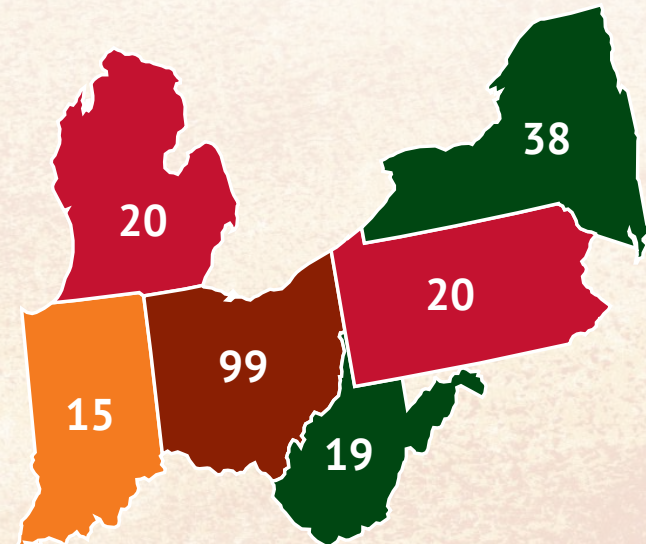
TRANSPLANT HOUSE OF CLEVELAND  
WELCOMED FAMILIES FROM

*29 states*

in the United States and from four  
other countries: India, Saudi Arabia,  
Canada, and Greece.

*“ We have been in Ohio for 289 days and we are so thankful for Transplant House of Cleveland. This has become our ‘home away from home.’ We have been able to meet some of the nicest people! And these individuals have become what we consider our ‘transplant family.’ ”*

KATELYN AND MATTHEW MCKINNEY  
FROM NORTH CAROLINA



# THE FINANCIAL IMPACT OF TRANSPLANT

**Transplant House of Cleveland embodies the most beautiful mission-bringing people into community for planned mutual support and for the serendipitous connections, too.** Being here creates positive change inside of all of us and better outcomes for the patient and the family. Those who would never have met if not for the need for an organ or bone marrow transplant meet here and find a healing they didn't anticipate.

*"That apartment hugged me..."*

*"They became my people..."*

*"If not for..." (emotionally, financially, fundamentally, things would have been so much worse)*

**What happens here is so very good.** Yet in 2022, 351 times we said, "We're sorry, no vacancy." That was a stunning number when compared to the number we did welcome- 358 guest visits. We had to say "no" as many times as we said "yes." Why? Many patients needed extended time here in Cleveland, and here with us. Getting a transplant and getting well took longer than expected.

**Extended stays compound the burdens for many families.** The burden of being away from home, work, routine, and loved ones is great, but also the financial burden of housing away from home adds up quickly. Transplant House of Cleveland cannot (yet) offer housing for no cost to our guests. "Though every family is always housed at a very low cost thanks to charitable contributions, for extended stays even our regular rates can become prohibitive."

**This is why the Bowen Family Assistance Fund was established.** Seeded by a gift from Lifebanc, Northeast Ohio's organ procurement organization, in honor of its CEO and innovative leader, Gordon Bowen, the Bowen Family Assistance Fund allows us to further subsidize housing for those guests whose circumstances call for financial assistance.

**Lifebanc renews its support of this fund annually.** This spring, Lifebanc is making a \$10,000 gift, and challenging other supporters to match that so we will be ready to meet the anticipated need of \$20,000 in the Fund in 2023.

Every night spent in a hotel instead of Transplant House costs families an extra \$100-200 (per night!). It also costs them the opportunity for support from our clinical transplant social worker and peers who understand in ways no one else can.

**Every dollar you contribute to this fund is allocated to a long-term family here. They get a 100% return on your investment!**

*"We are very thankful for Transplant House. After paying almost \$7,000 for hotel rooms, Transplant House really helped us financially."*

ERICA SANTANGELO CAREGIVER FROM NEW YORK  
(HUSBAND ARTHUR IS AN INTESTINAL RECIPIENT)



# 2022 OVERALL SUPPORT PROGRAM STATISTICS



1,100

**INDIVIDUAL DINNERS**  
PROVIDED BY  
VOLUNTEERS

12

**TRANSPLANT TOPICS PRESENTATIONS**  
7 IN COLLABORATION  
WITH TRANSPLANT  
RECIPIENTS INTERNATIONAL  
ORGANIZATION (TRIO)



68

**FAMILIES RECEIVED FINANCIAL COUNSELING AND EDUCATION**

**\$41,500**  
IN ADDITIONAL  
SUPPORT PROVIDED

\$20,000 from our Family Assistance Fund

+

\$11,500 in grants & fundraising we helped families obtain



336

**BREAKFASTS**  
WHILE CHECKING IN  
WITH SOCIAL WORKER



49

**AA SUPPORT GROUP MEETINGS**  
350 PATIENT HOURS  
OF SUPPORT  
(8 PARTICIPANTS ON AVERAGE  
AT EACH MEETING)

105

**1-ON-1 CLINICAL TRANSPLANT SOCIAL WORKER 1 HOUR COUNSELING SESSIONS**



500

**BENSON THERAPY DOG VISITS**  
VALUE: PRICELESS



Thank you to our partner, the Hunger Network, for building our relationship with Whole Foods, resulting in an abundance of foods and ingredients donated twice each month. Staff member Marcie Barker and volunteer Harlan Meinwald have great skill in imagining what can be made of seemingly disparate ingredients and putting delicious meals on the plates of our guests!

# WHAT YOUR GIVING SUPPORTS

**\$50**

A month of breakfast supplies for “Breakfast with our Social Worker”

**\$100**

Two hours of professional counseling with our certified clinical transplant social worker, given at no cost to patients or caregivers.

**\$250**

Supplies for us to cook a dinner for guests in all 25 of our apartments.

**\$500**

All utilities for one of our apartments for a full year.

**\$1,000**

All supplies needed for one apartment for a full year.

**\$5,000**

Replacement value of worn furniture in our apartments.

**The full cost to operate Transplant House of Cleveland’s apartments is \$130 per night.** Your support has ensured that our guests contribute just \$60 per night for accommodations in the fully-furnished and equipped apartments.



## OTHER WAYS YOU’VE SUPPORTED US:

- Family Assistance Fund
- Facebook Fundraisers
- Special Events
- Planned Giving

## Amanda Appleton & Kristal Febo

**“We were homeless when we came to Cleveland.” Amanda and her sister Kristal had exhausted their savings caring for their mom, Susie, who needed a liver transplant.**

They couldn’t afford to stay in a hotel for another night and were down to what they thought was their last option: spending the night in their car.

Amanda called Transplant House and found a financial and emotional lifeline during some of the most challenging circumstances imaginable. The House’s Family Assistance Fund made it possible for Amanda and Kristal to stay in Cleveland for 111 nights while their mom waited for, and recovered from, a liver transplant. Amanda and Kristal felt the support of the House from the moment they arrived, as the House’s Transplant Social Worker made sure they had enough food, knew how to use free transport services to and from the hospital, and helped them to secure additional financial assistance through their insurance.

“Thank you for taking care of my kids. I couldn’t have asked for a better place to stay – you find compassion, and love, and friendship here.” – Susie Heaton, liver recipient.

– FROM OHIO



## Katelyn & Matthew McKinney

**After nearly five years and twenty surgeries to try to alleviate her Gastroparesis (a condition in which the stomach is partially paralyzed and unable to empty food), Katelyn was listed for an intestinal transplant.**

During her long wait and recovery from transplant, she and her husband Matthew spent nearly 300 days in Cleveland. Matthew’s job was not one he could do remotely, and without an income the long stay became a greater and greater toll on their finances. In addition to the anxiety of waiting for transplant, Katelyn and Matthew were also worried about how to keep up with their bills both in Cleveland and back home.

With the assistance of Annette Humberson, the McKinney’s received financial help from the Family Assistance Fund to reduce the cost of their stay and guidance locating other fundraising sources including grants. But the support they received was more than financial. The community they found with other guests sustained them emotionally during their difficult journey.

“We are so thankful for Transplant House of Cleveland. We have met some of the nicest people! And these individuals have become what we consider our transplant family. We are so thankful for each and every person we’ve been able to meet because they have encouraged us and kept us pushing forward!” – Katelyn McKinney, intestinal recipient.

– FROM NORTH CAROLINA



# OUR VOLUNTEERS FULFILL OUR MISSION

## *Serving with love...*

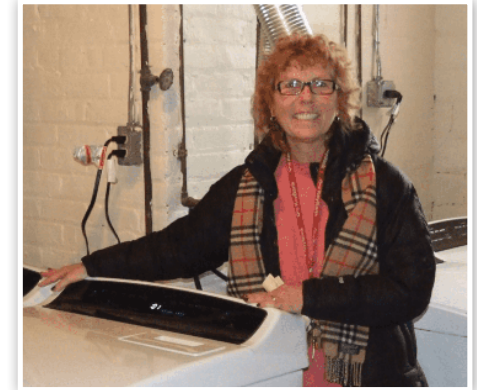
- Greet guests
- Give tours
- Answer phones
- Take apartment requests
- Help with minor maintenance
- Restock supplies
- Make beds
- Prep the apartments for new arrivals
- Cook meals
- Make holidays special & fun
- Plant flowers
- Assemble mailings
- Serve on fundraising event committees
- ...and more!*



### ***I volunteer because...***

*"It doesn't matter what you do as long as it helps people in the House. Whether it is making beds, cleaning the rooms, baking goodies, bringing in dinners or organizing the kitchen. People come from all over the world under very serious circumstances and if only to bring a smile to their faces for something you do is the most gratifying feeling in the world. To listen and to help make this place feel like a home-away-from-home is the most satisfying feeling. I come home full of excitement after I work at this place."*

– JUDITH WOLKOFF, LONGTIME VOLUNTEER WHO HAS HELPED IN MANY WAYS OVER YEARS, INCLUDING ENSURING COMMUNITY SPACES ARE CLEAN AND WELCOMING



### ***I volunteer because...***

*"I like being part of the weekly dinners the Transplant House supplies for its residents. For one, as an amateur cook, I enjoy being in the kitchen and creating meals that bring people together; but I also like talking to the residents because they have so many wonderful stories to tell."*

– ELIJAH BROWN, STUDENT AT CASE WESTERN RESERVE UNIVERSITY WHO HELPS WITH WELCOMING GUESTS AND COMMUNITY MEALS



# LEGACY SOCIETY FRIENDS

**Joanmarie and Clark Button are among those who have let us know of their plans for a bequest to Transplant House of Cleveland. The couple explains:**

*“We chose to leave a bequest to Transplant House of Cleveland through our family trust because we both have a personal connection to the mission: Joanmarie as a transplant patient and both of us as caregivers to transplant patients. We have seen the need for an affordable place to stay and a welcoming community for patients and caregivers, as the transplant journey can be overwhelming.”*

JOANMARIE AND CLARK BUTTON

Leaving a bequest is as easy as phoning your attorney or financial planner and letting them know that you would like Transplant House of Cleveland to receive a certain dollar amount or percentage of your assets at your life's end. Our partners at the Cleveland Foundation can also serve as advisors, explaining the vehicles through which any of us can to make a future gift. For further information please contact Elaine Turley, Executive Director: [elainet@transplanthouseofcleveland.org](mailto:elainet@transplanthouseofcleveland.org)

## **OTHER LEGACY SOCIETY MEMBERS:**

Ann & John Kosco  
Polly Lupean



# *Gathering in celebration of the healing power of community...*

In June of 2022 we held our 5th Annual 5K Run/1 Mile Walk event. With over 330 attendees, it was our biggest 5K yet and raised over \$40,000 for the House. We loved seeing everyone come together on the lawn, catch up with old friends, and make some new ones.

Thank you to everyone who supported this event. Our donors, sponsors, and attendees made the morning a fun and successful gathering in support of creating a welcoming and healing community for organ transplant families.

**The 5K was the vision of Brian Vitale, a friend, Trustee, philanthropist, and liver recipient who was dedicated to supporting and advocating for our mission.** He founded this event in 2018 and in the years since it has become everything he'd hoped - a joyful, family and dog-friendly outdoor celebration and healthy competition that raises impactful funds for our work.

**Transplant House  
of Cleveland**

# **5K RUN 1 MILE Walk**

*Celebrating the Life  
of Brian Vitale*





## *A night of giving...*

This year we honored our friends and co-founders, Erica and Dr. Charlie Miller at our “A Second Dance at Life” gala. Thanks to their contributions of time, relationships and personal resources dating back to 2010, Transplant House of Cleveland came to life in 2014 and has been renewing lives ever since.

Thank you to Erica, Charlie, and the many, many others who contributed to our Miller Tribute or attended the gala in their honor. **That evening, we raised \$284,565! Contributions to the Miller Tribute given over the preceding two years bring that total to \$392,543!**

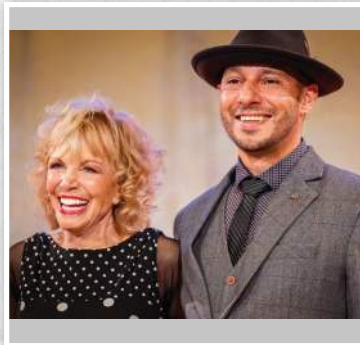
Who better to kick off the evening and make it festive than, of course, **Erica and Charlie, who danced to “Let’s Get This Party Started”** and brought the audience to their feet.

**The dancing didn’t stop there!** All were highly entertained by the main event- a diversity of dances, music, and personalities shared by these “Stars”...



# *A Second Dance at Life*

FUNDRAISING GALA



Jan Jones  
& Heriberto Perez



Dr. David Kwon  
& Nika Obrosova



Dr. Raj Sarabu  
& Renata Nitscheova-Knaus



Lisa Codispoti  
& Slava Polubnev

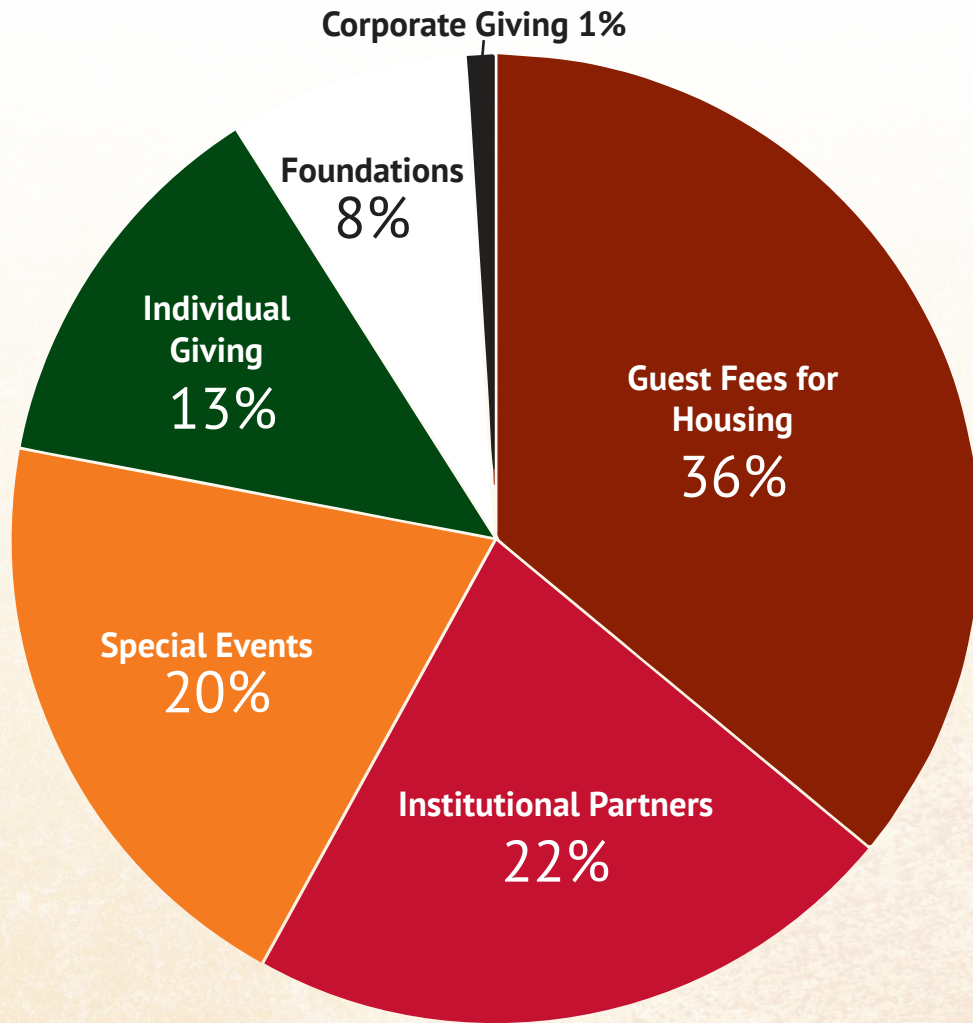


Maia Hansen  
& Christopher Stotridge

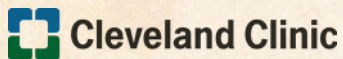


Nancy Hancock Griffith  
& Ilia Volokh

# 2022 REVENUE DISTRIBUTION

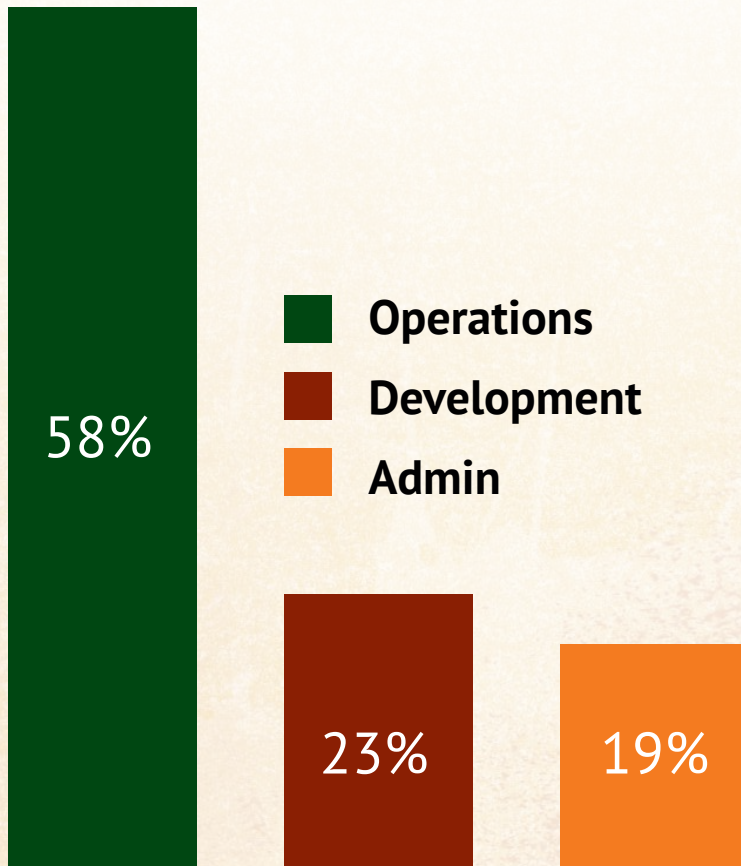


TH Staff,  
 I want to thank each of you for all you do everyone staying here. I appreciated your kindness and help when you delivered my groceries when I had no idea they had been delivered. When I came here, I just thought it was a place to stay but you all make it so much more than that! Thank you, Connie Canaday



HUMBLE HEART GENTLE SOUL FOUNDATION

# 2022 EXPENSE DISTRIBUTION



- Operations
- Development
- Admin



# STAFF MEMBERS & BOARD OF TRUSTEES

## TRANSPLANT HOUSE STAFF

**Elaine Turley**, Executive Director

**Aaron Babcock**, Development Assistant

**Marcie Barker**, Director of Events & Organizational Development

**Lauren Mahajan Brocone**, Development Manager

**Amy Eugene**, Senior Operations Manager

**Annette Humberson**, Social Work Manager

**Jill Koch Johnston**, Volunteer Coordinator

**Rachel Wyetzner**,  
Weekend Operations Assistant

**Susan Obojski**, Weekend Operations Assistant

**Tanya Prowell**, Administrative Assistant

## TRANSPLANT HOUSE BOARD OF TRUSTEES & OFFICE

**Art Thomson** - President, Retired Administrator, Digestive Disease Institute, Cleveland Clinic

**Gordon Bowen**, Vice President CEO, Lifebanc

**Joanmarie Button**, Secretary, Family Services Manager, Ronald McDonald House of Cleveland

**Jon Mecoli**, Treasurer, Investment Director, Cleveland Clinic

**Bridget Cougevan Howard**, Cleveland Clinic  
ED, Institutional Review Board & Human Research Protections Program

**Nancy Hancock Griffith**, Attorney & Principal, Bauer Griffith

**Kay Kendall**, Senior Social Worker, Heart Transplant Team, Cleveland Clinic

**Deborah Matese**, Executive Vice President of Administration, YWCA of Cleveland

**Erica Miller**, Founding President  
Founder of Transplant Living Center, Mt. Sinai Medical Center, NY

**Matthew Miller**, Senior Venture Partner- Healthcare, JumpStart

**Candice Monroe**, Assoc. Manager, Compliance, J.M. Smucker Co.

**Bill Mulligan**, Cleveland Clinic Trustee, Managing Director, Primus Capital

**Tony Panzica**, President & CEO, Panzica Construction Company

**Chris Van Ausdale**, Sr. Vice President, Marketing Leader, Westfield Bank

*Thank you...again and again!*



Transplant House *of* Cleveland

2029 E. 115th Street  
Cleveland, Ohio 44106

216-938-9553  
info@tranpslanthouseofcleveland.org

[www.TransplantHouseofCleveland.org](http://www.TransplantHouseofCleveland.org)